

# CURRICULUM VITAE

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## RANK :

Professor

## EDUCATION:

Ph.D. Communication, Information & Library Studies, Rutgers-The State University of New Jersey, January 1993

M.L.S. Library & Information Studies, Rutgers-The State University of New Jersey, 1985

## PH.D. DISSERTATION:

*Information Interaction Dialogue: A Study of Patron Elicitation in the Information Retrieval Interaction.* Supervised by Dr. Nick.C. Belkin, SCILS, Rutgers University. Internal examiners: Professor N.C. Belkin, Professor T. Saracevic, Professor H. Mokros. Professor J. Mandelbaum. External examiner: Professor P. Gildea, Psychology Department, Rutgers University.

## EMPLOYMENT:

Dates	Employer	Position
3, 2002-date	National Taiwan Normal University	Professor, Graduate Institute of Library & Information Studies
8, 2014-7, 2017	National Taiwan Normal University	Professor and Chairperson, Graduate Institute of Library & Information Studies
3, 2002-7, 2005	National Taiwan Normal University	Professor and Chairperson, Graduate Institute of Library & Information Studies
7, 2001-3, 2002	National Taiwan Normal University	Professor, Department and Graduate Institute of Adult and Continuing Education
8, 1995-6, 2001	National Taiwan Normal University	Associate Professor, Department and Graduate Institute of Adult and Continuing Education
2, 1993-7, 1995	Tamkang University	Associate Professor, Graduate Institute of Educational Media and Library Science
2, 1989-7, 1991	Tamkang University	Lecturer, Department of Educational Media and Library Science
10, 1988-6, 1989	National Central Library	Librarian Coordinator, Bibliographic Network Project
8, 1988-1, 1989	Tamkang University	Part-time Lecturer, Department of Educational Media and Library Science
8, 1986-7, 1988	Rutgers University	Teaching Assistant, School of Communication, Information and Library Studies
8, 1985-7, 1986	Rutgers University	Research Assistant, Department of Library and Information Studies

## RESEARCH PROJECTS:

Year	Project	Agency
8,89-7,90	Promoting a National Library Resources Sharing Program	MOE
8,94-7,95	Knowledge Structure for Effective Online Searching	NSC
8,95-7,96	Exploring Text Representation and Retrieval Tactics in Chinese Electronic Bibliographic Database	NSC
8,96-7,97	Knowledge Base of Internet Resources for Self-paced Learners	NSC
8,97-7,98	Exploring the Use and the User's Search Requests of Chinese Information Retrieval Systems	NSC
8,97-6,98	An Evaluation Test-bed for Chinese Information Retrieval	III
8,98-7,99	Elicitation Behavior during Information Retrieval Interaction(I)	NSC
8,99-7,00	Elicitation Behavior during Information Retrieval Interaction(II)	NSC
8,00-7,01	Elicitation Behavior during Information Retrieval Interaction(III)	NSC
12,03-12,05	X-School: PBL e-Learning System	NTNU
8,03-9,04	Teacher's Knowledge Management I	NSC
10,03-06,04	Prototyping Mechanism for Sharable and Exchangeable of Digital Learning Contents	MOE
11,03-12,04	The Secure Principles, Reasonable Environment, Physical and Mental Impacts of Mobile e-Learning Auxiliary Devices	MOE
10, 04-12,05	Teacher's Knowledge Management II	NSC
7,04-9,05	Instructional Design for eLearning I	MOE
8,05-9,06	Educational Repository I	MOE
04,06-12,06	Instructional Design for eLearning II	MOE
04,06-12,06	User behavior and classification architecture study of digital object repository	III
07,06-06,07	Developing and Implementing e-Learning Program for e-Tutors and e- Facilitators	NSC
12,06-02,08	Educational Repository II	MOE
8,10-7,11	Question Types in Virtual Reference Services	NSC
8,11-7,12	MOE Library and Information Literacy Instruction Digital Learning Material Promotion Project	MOE
8,11-7,12	Cultural awareness, individual difference and the promotion of digital literacy for the general public	NSC
8,12-7,13	Survey of Librarians' Digital Literacy Education: Conceptual Framework and Practice	NSC
8,14-7,15	A Survey Study on Digital Note-taking Behavior	MOST
8,15-7,16	Library Legislation and Information Policy in the US – Historical Study	MOST
8,17-7,18	Library Legislation and Information Policy in the US – Curation and Interpretation	MOST

(Note: **III** Institute for Information Industry; **MOE** Ministry of Education, Taiwan; **MOST** Ministry of Science and Technology, Taiwan(original NSC, changed name in 2014); **NSC** National Science Council, Taiwan)

## PROFESSIONAL ACTIVITIES/SERVICE

Co-chair, paper Committee, iConference, 2018

ECIL Program Committee, European Conference on Information Literacy, 2014-17

ISIC Program Committee, Information Seeking in Context, 2016

External Reviewer, School of Liberal Art, National Taiwan University, 2016

External Reviewer and Consultant, School of Liberal Art, Tamkang University, 2015

External Reviewer and Consultant, School of Liberal Art, Chung-Chiu University, 2014

Reviewer, Queens College, CUNY, 2014

External Reviewer and Consultant, School of Liberal Art, Chung-Hsing University, 2013

Invited Lecturer, Nankai University, China, 7, 2013

External Reviewer and Consultant, School of Liberal Art, National Taiwan University, 2012

Visiting Scholar, SCILS, Rutgers University, 12, 2006-6, 2007

Invited Speaker, Tsurumi University, Japan, 9, 2007

Keynote Speaker, IASL 2007

ISSI Program Committee, 2005, 2007

ACM SIGIR Best Paper Award Committee Member, 2001  
IRAL Annual Conference, Section Chair, November 1998  
International Scholarship, Chapel Hill, UNC, May 1998  
ASIS Certification of Appreciation for faithful and valued service as Chair, Taipei Chapter 1998  
NSC Research award 2001  
NSC Research award 1999  
NSC Research award 1998  
SIGIR annual conference, first section Chair of Chinese IR session, August 1997  
Library Association of China (LAC) Recognition of Service Award, December 1997  
Rutgers University Admission Committee student representative, 1984-85

## **PROFESSIONAL SOCIETIES**

### **American Society for Information Science and Technology**

2014-5 Co-Chair, International Relations Committee  
2012-4 Chair, International Relations Committee (Appreciation of Service Award)  
2005-8 Member, International Liaison Task Force  
1998-99 Immediate-past Chair, Taipei Chapter  
1997-98 Chair, Taipei Chapter (Appreciation of Service Award) 1996-97 Chair-elect, Taipei Chapter

### **Association of Computational Linguistic for Chinese Language**

12,97-12,99, Chair, SIG CORPUS

### **Chinese Association of Library and Information Science Education**

1,00-2016 Board Member  
1,99-12,2000, Member, Curriculum & Teaching Development Committee  
1,99-12,2000, Member, R&D Committee  
1,97-12,98, Board member  
1,97-12,98, Chair, R&D Committee

### **Library Association of the Republic of China**

1,2000- , Board member  
1,2013-12, 2015 Chair, Information Literacy Committee  
1,2002-12,2007 Chair, Committee of the International Relations  
1,2 000-12,2001, Member, International Relations Committee  
1,2000-12,2001, SIG Committee  
1,2000-12,2001, Member, Education Committee  
1,98-12,99, Board member  
1,98-12,99, Member, International Committee  
1,96-12,99, Member, R&D Committee  
1,96-12,97, Member, Education Committee  
1,96-4, 2000, Chair, Committee on White Paper to Library Development  
12,95-12,97, Board member  
1,94-12,95, Chair, R&D Committee

## **ORGANIZING CONFERENCES**

- Program Chair, 2003 International Conference on the Information Literacy and Life-Long Learning, National Central library, Oct 23-25, 2003.
- Program Chair, 2001 International Conference on the Information Literacy and Life-Long Learning, Fung-Ja University, May15-16, 2001. Program Committee, Conference on the New Century New Ideas for the Public Librarianship in the 21<sup>st</sup> Century, Cultural Affairs Department, April 26 - May 3, 2001.
- Program Chair, International Conference on the Information Literacy and Life-Long Learning, Graduate Institute of Adult and Continuing Education, National Taiwan Normal University, sponsored by Ministry of Education, May15-16, 1999.
- Program Chair, Workshop on the Revisiting Library and Information Studies, ASIS Taipei Chapter Annual Meeting, National Central Library, November, 14, 1998. Program Committee, Conference on the Public Librarianship in the 21<sup>st</sup> Century, Cultural Affairs Department, Taiwan Provincial Government, March 26-27, 1998.

## EDITORIAL BOARDS

- 2017- Editorial Board Member, Education for Information
- 1999-date Editor-in-Chief, Journal of Library and Information Science (Bilingual)
- 1998-date Chinese Association of Library and Information Science Education Bulletin (in Chinese)
- 1995-date Editorial board Journal of Library and Information Science (in Chinese)
- 1995-date Journal of Social Education (in Chinese)

## REFEREE

Bulletin of the Library Association of the Republic of China, NTU Journal of Library Science, Journal of Information, Communication and Library Science, SIGIR, IRAL, ASIS mid-year Conferences, IP&M, JASIST, International Librarianship, ASIS&T ProQuest Best Doctoral Dissertation Award

## CONSULTATIVE AND ADVISORY

- Member of the Collection Development Advisory Board, National Central Library, 9,1998-date.
- Member of Library Development Committee, Ministry of Education, 2000-2005.
- Member of the Taiwan Provincial Government Public Library Network Advisory Board, 1996-2005.
- Referee of the Golden Tripod Award(金鼎獎), Government Information Office, Executive Yuan, Taiwan, 1997, 2000, 2004
- Referee of the Little Sun Award(小太陽獎), Government Information Office, Executive Yuan, Taiwan, 1999, 2000, 2001, 2003, 2004

## ACADEMIC PUBLICATIONS (selective or check website:

[http://mwu.glis.ntnu.edu.tw/blog/archives/cat\\_4\\_publications.html](http://mwu.glis.ntnu.edu.tw/blog/archives/cat_4_publications.html)):

### Publications, Conference Papers, Book Chapters etc. in English

1. Wu, M. M. (2016) . TEI and oral history ontology. PNC 2016 Annual Conference and Joint Meetings. Los Angeles, Aug 16-18, 2016.
2. Chang, Wei-Jung, Chen, Yi-Lin, Wang, Chuang-Hung & Wu\*, Mei-Mei (2013) . Teaching college students' information literacy course using an experiential blended learning instructional design. Poster presented in 2013 ALA Annual Conference, Chicago, June 27- July 2, 2013. (poster, \*corresponding author)
3. Wu, M.M. & Chen, Y.L. (2013) . Exploring the Basic Elements of Information Literacy Standards. 2013 European Conference on Information Literacy. Istanbul, Turkey, Oct.21-26
4. Wu, M. M. & Liu, Y.H. (2012) . Conceptualizing citizen's digital literacy through everyday Internet use. In Chang, R.S.; Jain, L.C.& Peng, S.L. (Eds.) (2012) . Advances in Intelligent Systems and Applications (Volume 1). Heildeberg, Berlin: Springer-Verlag. pp.359-372.
5. Liu, Y. H.& Wu, M. M. (2012) . On sociocultural aspects of user elicitation. Proceedings of the 4th Information Interaction in Context Symposium. Iix'12 Information Interaction in Context: 2012, Nijmegen, Netherlands, August 21 - 24, 2012. pp.45-51. doi>10.1145/2362724.2362736
6. Chang, C. L. & Wu, M. M. (2012) . Integrating service learning into teaching information literacy: the librarian as designer and facilitator. In Gwyer, R. Stubbings, R & Walton, G. (Eds.) The Road to Information Literacy: Librarians as Facilitators of Learning. IFLA Publications Series 157. Berlin/Munich: De Gruyter Saur. pp. 33-48. ( Satellite Meeting of IFLA 2012, Tampere University, Finland, August, 9, 2012. )
7. Wu, Mei-Mei & Liu, Ying-Hasng (2011) . On intermediaries' inquiring minds, elicitation styles, and user satisfaction. Journal of American society for Information Science and Technology, 62(12): 2396-2403. (SSCI) (Article first published online: 19 SEP 2011 | DOI: 10.1002/asi.21644)
8. Wu, Mei-Mei, Pang, Yu-Chun; &Hsu, Hung-His (2011) . Information literacy education for college students: Policy and practice in Taiwan. Poster presented in 2011ALA Annual Conference, New Orleans, June 23-28, 2011. (poster)
9. Wu, Mei-Mei (2010) . The sate-of-the-art in digital learning object repositories. Paper presented in ALISE

- 2010 Annual Conference Boston, MA, January 12-15, 2010.
10. Wu, Mei-Mei, Pang, Yu-Chun; Hsu, Hung-His; & Wei, Hsiao-Ting (2010). Recruiting and training program for virtual reference librarians in Taiwan. Poster presented in ALA 2010 Annual Conference, Washington, D.C., June 24-29, 2010. (poster)
  11. Xia, Jingfeng & Wu, Mei-Mei (2008). Scholarly communication in Taiwan. In J. Xia (Ed.), *Scholarly Communication in China, Hong Kong, Japan, Korea and Taiwan* (pp.123-147). Oxford, England: Chandos Publishing.
  12. Wu, Mei-Mei (2007). LIS paradigm shift for digital learning. Paper presented in 2nd A-LIEP 2007- Conference on Asia-Pacific Library/Information Science Education and Practices, Shih-Hsin University, Taipei, November 23-24, 2007.
  13. Wu, Mei-Mei & Wu, Szu-Hui (2006). Professional development students' first e-Learning experiences in the blended e-Learning course design: An action research study of a research methods course. E-Learn 2006-- World Conference on E-Learning in Corporate, Government, Healthcare, and Higher Education, Honolulu, Hawaii, USA, October 13-17, 2006.
  14. Wu, Mei-Mei (2005). Understanding patrons' micro-level information seeking (MLIS) in information retrieval situations. *Information processing & Management*. 41: 929-947.
  15. Wu, Mei-Mei (2005). Elicitation as micro level information seeking. In: Fisher, K. E., Erdelez, S., & McKechnie, E. F. (Eds.). (2005). *Theories of information behavior*. Medford, NJ: Information Today Ch.20.
  16. Wu, Mei-Mei & Liu, Ying-Hasng (2003). Intermediary's information seeking, inquiring minds, and elicitation styles. *Journal of American society for Information Science and Technology*. 54 (12):1117-1133.
  17. Wu, Mei-Mei & Liu, Ying-Hsang (2002). Elicitation as micro-level information seeking behavior. Paper presented in CoLIS4 the Post-Conference Workshop: Theory Development in Information User Studies Workshop. Seattle: University of Washington. July 21-25, 2002. (NSC89-2413-H-003-079)
  18. Wu, Mei-Mei & Wang, Ming-Ling (1999). Intellectual freedom - Taiwan's perspectives. Paper presented in 1999 ALA Annual Conference. New Orleans, June 26-29, 1999. (<http://www.ala.org/work/international/intlpprs/wu.html>)
  19. Fung, Margaret; Wu, Mei-Mei, and Chiang, Chia-Ning (1999). The development of national library/information policy for the R.O.C. In C.C. Chen (ed.) Proceedings of 11<sup>th</sup> International Conference on New Information Technology. *IT and Global Digital Library Development*. National Central Library, Taipei, Taiwan, R.O.C., August 18-20, 1999, pp.127-138.
  20. Wu, Mei-Mei & Sonnenwald, Diane (1999). Reflection on information retrieval evaluation. In: *Proceedings of 1999 EBTI, ECAI, SEER, & PNC Joint Meeting*, Taipei, Academia Sinica, January 18-21, 1999, pp.63-81.
  21. Wu, Mei-Mei (1998). User's search requests and their search queries: A preliminary analysis. Paper presented in the Post-Conference Workshop: Query Input and User Expectations of the 21<sup>st</sup> Annual International ACM SIGIR Conference on Research and Development in Information Retrieval. Melbourne, Australia, August 24-28, 1998. (<http://www.fxpal.com/SIGIR98/submissions/mei-mei.htm>)
  22. Saracevic, T., Spink, A., & Wu, Mei-Mei (1997). Users and intermediaries in information retrieval: What are they talking about? Paper presented in the Sixth International Conference on User Modeling, Chia Lagune, Sardinia, June 2-5, 1997. (<http://www.nitnut.org/~UM97/abstracts/SaracevicT.html>)
  23. Spink, A., Goodrum, A. Robins, D., & Wu, Mei-Mei (1996). Elicitations during information retrieval: implications for IR System design. *Proceedings of the 19th Annual International ACM SIGIR Conference on Research and Development in Information Retrieval*, Zurich, Switzerland, August 18-22, 1996, pp.120-127.
  24. Wu, Mei-Mei (1994). Interactions in information retrieval: Discourse analysis and the identification of an elicitation. *Proceedings of ROCLING VII*, R.O.C., Computational Linguistics Conference VII, National Tsing Hua University, 1994, pp. 223-242.
  25. Mokros, H.B., Saracevic, T., Mullen, L., & Wu, Mei-Mei (1993). Social identity and information needs. Paper presented at the Annual Conference of International Communication Association, Washington D.C.
  26. Wu, Mei-Mei (1993). *Information Interaction Dialogue: A Study of Patron Elicitation in the Information Retrieval Interaction*. Doctoral Dissertation, Rutgers University, New Brunswick, NJ, January, 1993.

## Publications in Chinese

### (A) Journal Articles

1. Wu, Mei-Mei (2017)。關於網路時代知識組織的幾個思考。圖書館學與資訊科學，43卷1期，頁211-235。DOI: 10.6245/JLIS.2017.431/725
2. 張維容、Wu, Mei-Mei (2016)。臺灣偏鄉圖書館電子書數位閱讀推廣策略分析。國家圖書館館刊，105年2期，頁71-98。
3. Wu, Mei-Mei (譯) (2016)。數位工作環境的資訊挑戰：2015年歐洲職場資訊會議摘要報告。圖書館學與資訊科學，42卷1期，頁23-29。DOI: 10.6245/JLIS.2016.421/689
4. 盧谷碩樂、Wu, Mei-Mei (2015)。從臺灣原住民族出版相關文獻探討臺灣原住民族知識分布。圖書資訊學刊13卷2期，頁135-160。
5. 唐佩瑾、Wu, Mei-Mei (2013)。從文獻回顧探究碩士論文創新書寫現象。圖書館學與資訊科學，39卷2期，頁4-25。
6. Wu, Mei-Mei (2013)。公共圖書館與資訊素養教育。臺北市立圖書館館訊，31卷2期，頁26-33。
7. Wu, Mei-Mei & Liu, Ying-Hasng (2011)。On intermediaries' inquiring minds, elicitation styles, and user satisfaction. *Journal of American society for Information Science and Technology*, 62(12): 2396-2403. (SSCI) (Article first published online: 19 SEP 2011 | DOI: 10.1002/asi.21644)
8. Wu, Mei-Mei、龐宇珺 (2011)。虛擬參考服務平台功能探究。圖書資訊學研究，6卷1期，頁1-30。(國科會計畫編號：NSC 98-2410-H-003-111)
9. Wu, Mei-Mei、龐宇珺、許鴻哲 (2011)。數位時代公共圖書館虛擬參考服務之發展。台北市立圖書館館訊，29卷2期，頁1-19。(國科會計畫編號：NSC 98-2410-H-003-111)
10. Wu, Mei-Mei、許鴻哲 (2011)。虛擬參考服務館員遠距線上同步培訓課程之實施與回饋。大學圖書館，15卷1期，頁19-40。(國科會計畫編號：NSC 98-2410-H-003-111)
11. Wu, Mei-Mei、魏曉婷、許鴻哲 (2010)。虛擬參考服務評鑑指標的三個面向。圖書館學與資訊科學，36卷2期，頁71-92。(國科會計畫編號：NSC 98-2410-H-003-111)
12. Wu, Mei-Mei (2010)。從ICT衍生的圖書資訊服務思考數位圖書館教育的內涵。教育資料與圖書館學，48卷1期，頁35-60。
13. Wu, Mei-Mei、Jonathan Foster (2009)。探究小組協作資訊尋求的成功與困難因素。教育資料與圖書館學，47卷2期，頁123-146。
14. Wu, Mei-Mei (2007)。大學數位教學設計課程模式與課程評鑑。 *Educational Resources and Research Bimonthly*, 78, pp. 61-90. (in Chinese)
15. Ching, Hsiang-Hoo & Wu, Mei-Mei (2006)。網路大學的經營和評鑑。 *Social Education Bimonthly*, 134, pp. 18-27. (in Chinese)
16. Wu, Mei-Mei (2005)。筆記王振鵠教授幾個圖書資訊學的重要學術思維。 *Journal of Library & Information Science*, 31(2): 14-29. (in Chinese)
17. Wu, Mei-Mei (2004)。數位學習現況與未來發展。 *Journal of Library & Information Science*, 30(2): 92-106. (in Chinese)
18. Wu, Mei-Mei (2004)。Scholarly communication – the state of art in Taiwan. *Proceedings in Honorary Professor C.K. Wang's 80th Birthday*, pp.363-380. (in Chinese)
19. Wu, Mei-Mei (2004)。Information literacy and media literacy—literacy and literacy education in the digital era. *Taiwan Education Review* no. 629, pp. 9-14. (in Chinese)
20. Wu, M-M (2004)。Prototyping mechanism for sharable and exchangeable of digital learning contents。 *Proceedings in Honorary Professor Margaret C. Fung's 70th Birthday*, pp.149-185. (in Chinese)
21. Wu, Mei-Mei (2003)。檔案索引典探討。檔案季刊，2卷1期，頁24-36。
22. Wu, Mei-Mei (2003)。網路時代國家現代化指標資訊素養與資訊政策。現代化研究，34期，頁1-10。
23. Wu, Mei-Mei (2003)。重新定義圖書館與圖書資訊學。 圖書館學研究。第8期總第151期，頁2-4。

24. Wu, Mei-Me、劉英享、姜杏蓉（2003）。中介者問話風格研究:量化和質化分析。中國圖書館學會會報, 71 期, 93-108。(NSC 89-2413-H-003-079)
25. Wu, Mei-Me、劉英享、姜杏蓉（2003）。中介者詢問行為與檢索滿意度研究。圖書資訊學刊, 1 卷 3 期, 頁 1-25。(NSC 89-2413-H-003-079)
26. Wu, Mei-Me（2002）。E 世代國家現代化指標:資訊素養與資訊政策。圖書與資訊學刊, 40 期, 頁 1-9。
27. Wu, Mei-Me（2002）。重新定義圖書館與圖書資訊學。中華圖書資訊學教育學會會訊, 19 期, 頁 10-14。
28. Wu, Mei-Me（2002）。關懷數位學習與終身教育。社教雙月刊, 111 期, 頁 15-18。
29. Wu, Mei-Me 主持、林毓涵紀錄（2002）。「社教雙月專題」座談--關懷數位學習與終身教育。社教雙月刊, 111 期, 頁 5-14。
30. 黃鴻珠、Wu, Mei-Me（2002）。出席 IFLA2002 年會報告。中國圖書館學會會訊, 10 卷 4 期, 頁 1-6。
31. Wu, Mei-Me(2001)。美國「教育資訊資源中心」(ERIC)資料庫今昔。教學科技與媒體, 55 期, 頁 92-103。
32. Wu, Mei-Me(2001)。視障資源整合的必要。圖書與資訊學刊, 38 期, 頁 18-31。
33. Wu, Mei-Mei（2000）。What do people read in this city? 全國新書資訊月刊, 16 期, 頁 6-14. (in Chinese)
34. Wu, Mei-Mei（2000）。領航二十一世紀閱讀的重要文件—我看圖書館事業發展白皮書。全國新書資訊月刊, 17 期, 頁 3-5. (in Chinese)
35. Wu, Mei-Mei（2000）。Legislative development of library & information services acts--U.S. vs. R.O.C. *National Central Library Bulletin*, 2000vol.1, 35-56. (in Chinese)
36. Wu, Mei-Mei（2000）。Report on the preparation for White Paper to library development. *Bulletin of the Library Association of China*, 64, 61-72. (in Chinese)
37. Wu, Mei-Mei（2000）。Expectation on the White Paper to Library Development。In 第三次全國圖書館年鑑. Taipei, Taiwan: National Central Library, pp.31-35. (in Chinese)
38. Wu, Mei-Mei（1999）。第二十一屆 ACM SIGIR 資訊檢索研究發展年會出席國際會議報告. *National Science Council Monthly*, 27(6): 74-77. (in Chinese)
39. Wu, Mei-Mei（1999）。Information freedom and library services。In Lai, Ting-Ming (ed), 沈寶環教授八秩榮慶祝壽論文集. 台北:學生, 頁 169-186. (in Chinese)
40. Wu, Mei-Mei（1999）。Proposing a prototype for Chinese corpus test collection. *Journal of Library & Information Science*, 25(1): 68-87. (in Chinese)
41. Wu, Mei-Mei（1999）。Toward quality reader services -- Su Yan ten years anniversary. *Su Yan Quarterly*, 41, 34-38. (in Chinese)
42. Cheng, Liang-Hsiung, Huang, Shih-Hsion, Wu, Mei-Mei, Lin, Ching-Min（1999）。A study of information needs and information-seeking behavior of public library users: a summary. *Su Yan Quarterly*, 41, 39-63. (in Chinese)
43. Wu, Mei-Mei（1999）。Exploring system use and user's search requests of Chinese information retrieval systems. *Journal of Information Communication and Library Science*, 6(2): 23-38. (in Chinese)
44. Wu, Mei-Mei（1999）。Virtual community and library information services。社教雙月刊 93 期, 頁 22-25. (in Chinese)
45. Wu, Mei-Mei（1999）。Policy and evaluation issues of reference services. *University Library Journal*, 3(3): 33-47. (in Chinese)
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Partially Updated: August 15, 2017